

Job Title: EMT-Paramedic

Department: 2200 - Rescue Service

Reports To: Director, EMS FLSA Status: Non-Exempt Prepared Date: 5/26/2011 Approved By: Director Approved Date: 4/1/2019

Pay Class: 121

Summary

Administers basic and advanced life support care to sick and injured persons in pre-hospital setting as authorized and directed by physician by performing the following duties.

Essential Duties and Responsibilities

The duties outlined below represent the majority of responsibilities required to execute this position. Other duties may be assigned related to this type of work as necessary.

- Responds to all emergent, urgent, and non-emergent calls as directed.
- Assesses nature and extent of illness or injury to establish and prioritize medical procedures to be followed, or need for additional assistance.
- Provides appropriate basic and advanced life support to patients including assessments, cardiac monitoring, initiation of intravenous fluids, performing endotracheal intubation to open airways and ventilating patient, administration of oxygen and/or medications, transporting, monitoring, and relaying vital signs, and other functions in keeping with accepted pre-hospital emergency care.
- Assists in extricating trapped victims and transports sick and injured persons to treatment center.
- Observes, records, and reports to physician patient's condition and reaction to drugs, treatments, and significant incidents.
- Drives ambulance on county business including emergency runs and community events as needed.
- Communicates with hospital, physician, and other medical personnel in person and by radio-telephone.
- Keeps current on treatment techniques, protocol changes, and application of new drugs, material, and equipment.
- Provides public education related to safety and public health, including basic first-aid and CPR, as requested.

- Prepares accurate patient documentation reports.
- Attends training functions.
- Communicates with leadership regarding acquisition and restocking of needed supplies, material, and equipment.
- Cleans and maintains emergency vehicles, facilities, and equipment.

Supervisory Responsibilities

This position functions as a crew chief of an ambulance crew

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Analytical Synthesizes complex or diverse information; Uses intuition and experience to complement data.
- Problem Solving Identifies and resolves problems in a timely manner; Gathers and analyzes information skillfully;
 Develops alternative solutions; Works well in group problem solving situations; Uses reason even when dealing with emotional topics.
- Technical Skills Assesses own strengths and weaknesses; Pursues training and development opportunities; Strives to continuously build knowledge and skills; Shares expertise with others.
- Customer Service Manages difficult or emotional customer situations; Responds promptly to customer needs;
 Responds to requests for service and assistance; Meets commitments.
- Interpersonal Skills Focuses on solving conflict, not blaming; Maintains confidentiality; Listens to others without interrupting; Keeps emotions under control; Remains open to others' ideas and tries new things.
- Oral Communication Speaks clearly and persuasively in positive or negative situations; listens and gets clarification; Responds well to questions; Participates in meetings.
- Written Communication Writes clearly and informatively; Presents numerical data effectively; Able to read and interpret written information.
- Teamwork Balances team and individual responsibilities; Exhibits objectivity and openness to others' views; Gives and welcomes feedback; Contributes to building a positive team spirit; Puts success of team above own interests; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Diversity Shows respect and sensitivity for cultural differences; promotes a harassment-free environment.
- Ethics Treats people with respect; Keeps commitments; inspires the trust of others; Works with integrity and ethically; Upholds organizational values.
- Organizational Support Follows policies and procedures; Completes administrative tasks correctly and on time; supports organization's goals and values; Supports affirmative action and respects diversity.
- Judgment Displays willingness to make decisions; Exhibits sound and accurate judgment; Supports and explains reasoning for decisions; Includes appropriate people in decision-making process; Makes timely decisions.

against standard of excellence.

- Planning/Organizing Prioritizes and plans work activities; Uses time efficiently; Plans for additional resources; Sets goals and objectives.
- Professionalism Approaches others in a tactful manner; Reacts well under pressure; Treats others with respect and
 consideration regardless of their status or position; Accepts responsibility for own actions; Follows through on
 commitments.
- Quality Demonstrates accuracy and thoroughness; Looks for ways to improve and promote quality; Applies feedback to improve performance; Monitors own work to ensure quality.
- Quantity Meets productivity standards; Completes work in timely manner; Strives to increase productivity; Works quickly.
- Safety and Security Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly.
- Adaptability Adapts to changes in the work environment; Manages competing demands; Changes approach or method to best fit the situation; Able to deal with frequent change, delays, or unexpected events.
- Attendance/Punctuality Is consistently at work and on time; Ensures work responsibilities are covered when absent; Arrives at meetings and appointments on time.
- Dependability Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Commits to long hours of work when necessary to reach goals; Completes tasks on time or notifies appropriate person with an alternate plan.
- Initiative Volunteers readily; Undertakes self-development activities; Looks for and takes advantage of opportunities; Asks for and offers help when needed.
- Innovation Displays original thinking and creativity; Meets challenges with resourcefulness; Generates suggestions for improving work; Develops innovative approaches and ideas; Presents ideas and information in a manner that gets others' attention.

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and/or Experience

High school graduate or equivalent, and Paramedic certificate from an Emergency Medical Technology Program.

<u>Certificates</u>, <u>Licenses</u>, <u>Registrations</u>

Degree or certification in EMT/Paramedic studies with State registry and/or National registry. Certification in ACLS, PHTLS, BLS, PALS, and CPR. Possession of a valid South Carolina driver's license with a clean driving record.

Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of organization.

Mathematical Skills

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent and to draw and interpret bar graphs.

Reasoning Ability

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently required to stand; walk; sit; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl and talk or hear. The employee must frequently lift and/or move up to 50 pounds and occasionally lift and/or move more than 100 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is frequently exposed to moving mechanical parts and outside weather conditions. The employee is occasionally exposed to high, precarious places; fumes or airborne particles; toxic or caustic chemicals; risk of electrical shock; explosives; risk of radiation and vibration. The noise level in the work environment is usually loud.

This job description does not constitute an employment agreement between the County and the employee and is subject to change by the County as its needs and requirements of the job change.