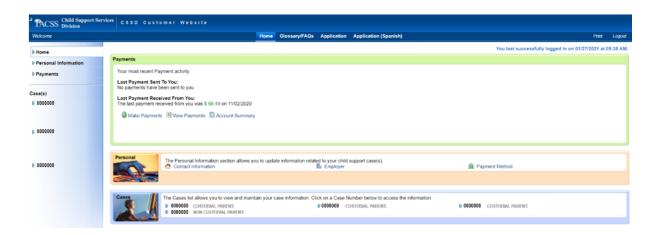


Customer Service Website to be Released for Public Use in March!



The website can be accessed at https://clientportal.dss.sc.gov and will include:

- Payment Information
 - Portal will provide a quick view of the most recent payment received from the payor or sent to the parent/recipient
 - Make Payments
 - Links to SDU (State Disbursement Unit) online payment options https://www.expertpay.com/ https://www.moneygram.com/mgo/us/en/m/child-support-payments
 - View Payments and account summary
 - Logged in user can view the 'NCP Payment Report' or 'CP Disbursement Report' depending on their role in the case
- <u>Personal Information</u> Provides logged-in person the ability to view and update their personal information
- <u>Case Information</u> Allows logged-in person to view a case summary for all his/her open cases
- Appointments Allows logged-in person to view upcoming appointments
- Link to Applications
 - SC CSSD Custodial Parents Child Support Application for IV-D Services
 - SC CSSD Non-Custodial Parent's Application for Child Support Services
 - SC CSSD Custodial Parents Child Support Application for IV-D Services Spanish version